

A background image showing a close-up of two hands shaking in a firm grip. The person on the left is wearing a blue checkered shirt and a yellow high-visibility safety vest. The person on the right is wearing a yellow high-visibility safety vest and a metal wristwatch. The background is a blurred construction site with a large piece of machinery and a clear sky.

TRANSPACIFIC INDUSTRIES CASE STUDY

AROUND 15 PUMPS EQUATING TO **4 YEARS OF SUCCESS!**

HOW HAS GLOBAL PUMPS HELPED TRANSPACIFIC INDUSTRIES?



TRANSPACIFIC INDUSTRIES PRIDE THEMSELVES ON BEING “YOUR TOTAL WASTE MANAGEMENT, RECYCLING AND INDUSTRIAL SERVICES SOLUTION”.



Pictured above: Gould pump supplied by Global Pumps at Transpacific's Moomba Branch.

Around 4 years ago, they approached Global Pumps to sustain this motto, and help solve their issue of pumping sludge.

After careful consideration and discussions, Global Pumps supplied Transpacific Industries with the Boerger and Verderair sludge pumps. These met their needs best, and resolved their issues, when building their new plant in a remote northern region of South Australia (SA). They've since purchased a number of pumps from Global Pumps and had great results.

WHY DOES TRANSPACIFIC INDUSTRIES RECOMMENDED GLOBAL PUMPS?



TRANSPACIFIC INDUSTRIES HAS USED GLOBAL PUMPS FOR 4 YEARS SUCCESSFULLY, SINCE THIS PLANT WAS INITIATED.

They've found Global Pumps really good at responding, and supplying parts for their equipment. Kelly Bras (Branch Manager at Transpacific's northern South Australian treatment plant) has used Global Pumps, during his time as Moomba Branch Manager (Technical Services - SA), at their remote regional site.

There are two people on site at any one stage, and staff are FIFO back-to-back at the plant. If a pump is not operating at its capacity, or not working at all – then targets fall behind.

Transpacific Industries sourced their pumps at the initial front-end start of their plant build from Global Pumps. Their main Boerger pumps, supplied by Global Pumps, were brought in from Germany for them, and have enabled their plant to operate as it was designed.

WHAT ARE THE BENEFITS OF USING GLOBAL PUMPS?



TRANSPACIFIC HAS PURCHASED A NUMBER OF DIFFERENT PUMPS OVER THE YEARS FROM GLOBAL PUMPS, AND THEY'VE ALWAYS BEEN RELIABLE.

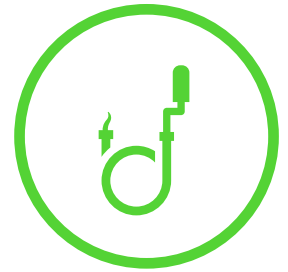
Global Pumps have a good range. Their response to enquiries or pricing is always quick. Plus, their service has always been great.



Pictured above: Boerger Lobe pump supplied by Global Pumps at Transpacific's Moomba plant.

Global Pumps is one of the few suppliers of Boerger (known as Borger – www.boerger.com – based out of Borken Weseke, Germany). Global Pumps is an authorized dealer for the Verder group's Verderair brand. Verderair was originally based out of the Verder Group from The Netherlands (www.verderair.com and www.verder.com).

HOW WERE CHALLENGES AND VARIABLES OVERCOME?



TRANSPACIFIC INDUSTRIES OPERATES A TREATMENT PLANT IN NORTHERN SOUTH AUSTRALIA. IT'S VERY REMOTE, SO MOST OF THEIR CHALLENGES ARE BASED AROUND THEIR ISOLATED LOCATION.

Consequently, Kelly has to be vigilant and organised with his suppliers on the stock holding of spare parts. Regional FIFO sites are more impacted by servicing, and reliability of machines, as there's not someone around the corner to help them when issues arise. That's why having Global Pumps to assist with their purchasing and maintenance of spares is so crucial.

Unknowns and assumptions are one of the main pain points that companies such as Transpacific face when designing and building new plants. There's always design specifications, but you're really relying on assumptions until you actually start a plant up and commission it.

If their pumps go down, their plant goes down. Transpacific Industries, and other such operators, need to have the capability of maintaining their pumps in-house and onsite – especially when they're run by fly-in fly-out staff. These FIFO workers must keep spares on site to reduce any down times.

HOW CAN GLOBAL PUMPS ASSIST YOUR MAINTENANCE?



TRANSPACIFIC INDUSTRIES OPERATE IN THE WASTE MATERIAL SPHERE, PARTICULARLY IN HYDROCARBONS, SLUDGE AND CONTAMINATED MATERIAL.

They refurbish their pumps every year and a half, and it's a full body refurbishment.



Pictured above: Boerger Lobe pump supplied by Global Pumps at Transpacific's Moomba plant.

Kelly needs to ensure the main pumps stay operating, and regularly maintained – else the plant doesn't meet their agreed KPIs, or service to their customers. It's Transpacific's reputation on the line, so supplier timeframes are crucial – particularly due to the distance that parts need to travel. For parts in stock, Kelly liaises with Global Pumps (in Adelaide), so it can sometimes take three-four days for parts to arrive. All parties need to work tightly together to achieve deadlines.

Transpacific's remote SA site has approximately 15 pumps at their FIFO location (6 of them are European based pumps - Boerger and Verderair). Consequently, if their pumps aren't working effectively, it hinders their processing volume (as there's quotas and contracts in place, per day). Each pump works on its own unique stream. Reliable suppliers (with stock at the ready) is a must in such scenarios.

WHAT OUTCOME CAN YOU EXPECT FROM GLOBAL PUMPS?



KELLY FINDS MANUALS ARE OFTEN ESSENTIAL TO REFER TO FOR HIS PUMPS. GLOBAL PUMPS SUPPLY THESE, OR HAVE THEM ON HAND FOR CLIENTS WHEN NEEDED.

Global Pumps' staff has the part numbers in stock to match his needs, but can also provide advice needed, if required. Global Pumps' service is the main attribute. Global Pumps has the capabilities to find or provide the right solution to get pumps and parts required.

Looking for an alternative supplier?

**DISCUSS YOUR NEEDS WITH GLOBAL
PUMPS TODAY!**

FOR MORE INFORMATION OR TO REQUEST A QUOTE:

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