



Privacy Policy

A. General

- A.1. This Privacy Policy regulates this Website, including its assigned Services from the privacy perspective.
- A.2. We gather data related to our Clients with the main purpose of improving their user's experience related to our Website and/or Services.
- A.3. This Policy comes with the following definitions, terms and expressions as being described, mentioned and explained hereby:
- A.3.1. "Seller" refers to the Global Water Group Pty Ltd T/A Global Water, its successors and/or any individual acting on behalf and/or with the authority of Global Water Group Pty Ltd T/A Global Water.
 - A.3.2. "Client(s)" refer(s) the Client (and/or any individual acting on behalf and/or with the authority of the Client) as described on the quotations, including authorisations issued by the Seller for the Client.
 - A.3.3. "Services" refer to the Services provided by the Seller to the Client including all advice or recommendations.
 - A.3.4. "Website" refers to all web pages run by the Seller, and regulated by this Policy and Terms and Conditions.
 - A.3.5. "Privacy Policy" is to be referred as "Policy".
 - A.3.6. "Content" refers to all materials which can be found on the Website
- A.4. This Policy is regulated according to the Australian Privacy Principles (APPs), including the schedule 1 of the Privacy Act 1988 (the Privacy Act), with the relevance to the requirements and instructions issued by the Office of the Australian Information Commissioner of the Australian Government on January, 2014. More details about these at <http://www.oaic.gov.au/privacy/privacy-act/australian-privacy-principles>
- A.5. Please be advised that for these purposes the Compliance Statement is to be included.
- A.6. Please be advised that all Clients should carefully evaluate this Policy before accessing our Website and/or Services.
- A.7. Please be advised that in order to access and/or use our Website and its assigned Services you have to comply with this Policy with no exceptions.

Head office

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B. Data Collecting

- B.1. We collect and process personal information associate with the Clients with the main purpose of improving and ensuring the very functionality of the Services and Website itself.
- B.2. Private data obtained from the Clients are being used for the purposes mentioned in our Policy.
- B.3. It is the exclusive Client's right to decide whether or not and to which extent they will share their private information. However, all Clients should be fully aware that certain information is required in order to access the full features of this Website and/or the Services themselves.
- B.4. For these reasons the Clients may be requested to provide the following personal information:
- B.4.1. Contact information including name, address, phone, and/or email
 - B.4.2. Other privacy relevant data
- B.5. Please be advised that the following information can be gathered by us:
- B.5.1. Browser's type and version
 - B.5.2. URL and hosting related data
- B.6. For these reasons mentioned in sections B.4. and B.5. the cookies can be used. All Clients are strongly encouraged to inform themselves more about cookies and their relevance to your privacy.
- B.7. The sole purpose of the privacy information gathered with the help of cookies is to ensure that the Clients are using all of the Website's features.
- B.8. We don't allow the third parties to gather or process the private data of our Clients.
- B.9. Please be advised that we do not share your private data outside the Website itself.
- B.10. Please be advised that the exceptions from the policy mentioned in the section B.9. are to regulate the following situations:
- B.10.1. Your private data can and may be disclosed for the purposes of judicial, legal or other similar law related cases and proceedings
 - B.10.2. For the newsletter and other advertising related purposes with your previous approval
- B.11. Please be advised that it is your exclusive responsibility to take care that all data provided by You to the Website is accurate, updated and valid. We exclude our responsibility in this matter.

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C. Confidentiality

- C.1. All data obtained according to the above mentioned sections will be treated as strictly confidential.
- C.2. By accepting this Policy you are giving us an authorisation to use the data obtained as being regulated hereby for the main purpose of improving the Services.
- C.3. We are allowed to inform you every now and then about our new offers and features.
- C.4. We may collect any other relevant data, which can contribute to our Services and/or Website improvements with no obligation to notify you about these each time.

D. Closing and Other Relevant Regulations

- D.1. This Policy is regulated and governed by the exclusive jurisdiction of the Australian Law and Courts. All potential disputes or issues derived from or related to this Policy are to be submitted directly to the courts of Australia.
- D.2. All Clients are strongly encouraged in trying to reach a settlement by the means of mediation and/or negotiation in relevance to the issues or disputes derived from this Policy, before submitting them the court as the final legal instance.
- D.3. This Policy between you and the Seller, which regulates the questions and situations herein described are to supersede any other agreements or documents previously signed and/or accepted, in both written or oral form.
- D.4. By accepting this Policy, all Clients are accepting limitless and unconditional presumption about their full awareness, when it comes to this Policy and its sections, articles and regulations.
- D.5. In case that some parts of this Policy become invalid or non-applicable the remaining sections will have the full obligatory force for its Clients.
- D.6. You are hereby giving your explicit approval that your private data can be retained as long as it is necessary for the reasons mentioned in this Policy. In case, when the privacy data is no longer needed, then We will make sure under the given circumstances to destroy the data or to ensure that the data is de-identified to your best interest.
- D.7. We will treat your private data with the utmost care and attention. However, we cannot give you any guarantees against potential security cyber threats and risks.
- D.8. We are fully entitled to modify this Policy entirely or some of its parts occasionally with no obligation to inform Your about this each time these changes occur.
- D.9. If you have any questions or suggestions related to our Privacy Policy please feel free to contact us at the following email: sales@globalwatergroup.com.au