

Disclosure Policy

1. Definitions

- 1.1. This Complaints and Disclosure Policy includes the following definitions and expressions used hereby with their associated meaning:
 - 1.1.1. "Seller" refers to the Global Water Group Pty Ltd T/A Global Water, its successors and/or any individual acting on behalf and/or with the authority of Global Water Group Pty Ltd T/A Global Water.
 - 1.1.2. "Client(s)" refer(s) the Client (and/or any individual acting on behalf and/or with the authority of the Client) as described on the quotations, including authorisations issued by the Seller for the Client.
 - 1.1.3. "Services" refer to the Services provided by the Seller to the Client including all advice or recommendations.
 - 1.1.4. "Website" refers to all web pages run by the Seller, and regulated by this Policy and Terms and Conditions.
 - 1.1.5. "Disclosure Policy" is to be referred as "Policy".
 - 1.1.6. "Content" refers to all materials which can be found on the Website.

2. Disclosure Policy

- 2.1. According to the requirements of the 6th Australian Privacy Principle, including the Privacy Fact Sheet 17 of the Office of the Australian Information Commissioner and the Australian Government (January, 2014) We are allowed to disclose our Client's private and other relevant data for the primary purposes, which are necessary for the functioning of our Website and Content including our Services.
- 2.2. According to this Principle We can disclose Your data for the secondary purposes when it is requested by the law or some other relevant authority. Each case of the secondary purpose disclosure will include an appropriate notice for the Client.
- 2.3. Please be advised that all details about the primary and secondary disclosure will be regulated in accordance with this Policy, Terms and other Policies.
- 2.4. Please note that according to the 6th Australian Privacy Principle and the Privacy Fact Sheet 17 issued by the Office of the Australian Information Commissioner of the Australian Government (January, 2014) we do not have to inform you about the disclosure of your private data in the following situations:
 - 2.4.1. When you give us Your permission to use Your personal data for the purpose of marketing and similar;
And/or

Head office

12 Selgar Avenue
Clovelly Park SA 5042
PO Box 135
Melrose Park SA 5039

Victoria

39 Coghlan Road
Warrnambool VIC 3280

Northern Territory

PO Box 12
Darwin NT 0800
1300 1 GLOBAL
globalwatergroup.com.au

- 2.4.2. When it is necessary for the purposes of the government personal identification;
- 2.5. You are strongly advised to inform Yourself about the primary reason for the disclosure of Your private data contained in Our Privacy Policy.
- 2.6. Please be advised that We cannot proceed any of Your complaints associated with the disclosure, which is related to the primary reasons critical for the functioning of our Website and Services.
- 2.7. The only option for you to exercise your disapproval with our Disclosure Policy is to exclude Yourself from the further use of our Website, and/or Content, and/or Services.
- 2.8. Please be advised that our employees directly involved in the disclosure of Your private data are properly trained and fully aware about the Australian Privacy Principles (APPs) which are included in schedule 1 of the Privacy Act 1988 (the Privacy Act) issued by the Office of the Australian Information Commissioner of the Australian Government (January, 2014).
- 2.9. In order to ensure the required transparency of our Disclosure Policy We will publish announcements on our Website, occasionally. You are hereby encouraged to accept Our option for a non-commercial newsletter.
- 2.10. Please note that you cannot rely entirely on our publications as the main source of information in this case. The information on our Website may not include all relevant elements about the disclosures.
- 2.11. Please note that the form, definitions and expressions used in these publications on Our Website may differ in a certain degree from our official Disclosure Policy.
- 2.12. We have done our very best to prevent any eventuality of Your private data leakage, including the unauthorised access. Nevertheless, we cannot guarantee that these unwanted situations will not occur at some point in time. For these reasons, you are strongly suggested to submit and disclose only the private data, which are absolutely necessary for the primary purposes. Do not disclose your private data which is not essential for Your use of Our Website or Services.